Graphical Guidelines
for
"Internet banks"
Appendix A

Subject: Computer Science
       C-level Essay 10 points
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Questiongraph

(All questions are asked with the purpose of investigating “Internet banks”.)

6a. If so, are they used in the right way in the design of MeritaNordbanken’s “Internet bank” called “Solo”?

6b. If not, how should the guidelines be changed to better support the design of “Solo”?

5. Are today’s guidelines, regarding interface usability, adapted to be used to support “Internet bank” design?

4. Do security, functionality and the possibility to make further development affect the end-user’s view of usability?

3. Do the web designers know how the end-users would like his/her product to end up like?

2. If they are not used, what is the reason for not using them?

1. Are today’s guidelines regarding human computer interaction used when designing “Solo”?

Interviews with web designers. Tests and interviews with end-users.

Reading Interviews with web designers.

Interviews with web designers.

Tests and interviews with end-users.

(Reading)

Main questions

Sub question

What we will do to retrieve information needed.