



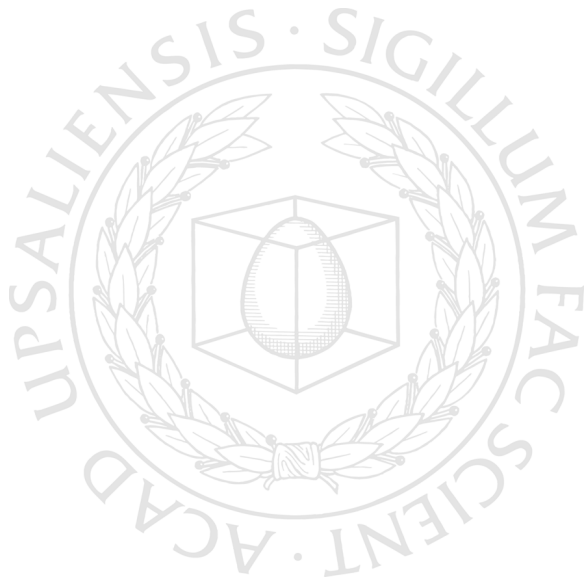
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# Designing Work and IT Systems

*A Participatory Process that Supports Usability and  
Sustainability*

NIKLAS HARDENBORG



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