AdaptiveCM Workshop
1 Introduction

The sign of our time is the amazing speed with which changes in the business world happen. This requires from the enterprises of today, and even more of the future to become agile, e.g. capable of adjusting themselves to changes in the surrounding world, e.g. by using opportunities in the changed environment for launching new products and services.

Started by F. Taylor and H. Ford, a pursuit of process optimization, automation and efficiency resulted in creation of workflow concept, where a process is considered as a (predefined) flow of tasks, where the human involvement is minimized.

Agile enterprise means agile decision making on all levels to quickly react on changes in the world, and even be proactive. In BPM, it means greater importance of the role of knowledge worker who has an advantage over any automated workflow of being able to adapt to the unpredictable situations. A focus on agility requires a paradigm shift in BPM that promotes process execution rules being less prescriptive and supports knowledge workers, giving them the opportunity to creatively use their knowledge and experience in volatile environments.

2 Goal

The goal of this workshop is to bring together researchers and practitioners to discuss theoretical and practical problems and solutions in the area of non-workflow based approaches to BPM in general, and Adaptive Case Management (as a leading
movement) in particular. This workshop is aimed to promote new, non-traditional ways of modeling and controlling business processes, the ones that foster collaboration and creativity in the frame of business processes.

3 Submissions, Organization, and Attendees

It is the fourth consecutive edition of AdaptiveCM workshop after successful events ACM’12 (joint event with BPM’12), AdaptiveCM’13 (joint event with OTM’12), AdaptiveCM’14 (joint event with EDOC’14).

AdaptiveCM defines the following submission categories: (i) Position (short) papers raising relevant questions in the workshop area; (ii) Idea papers exploring the history, challenges and providing the in-depth analysis of various non-workflow approaches to BPM; (iii) Experience reports presenting challenges encountered in practice and (iv) Research papers reporting original results in the area addressed by the workshop.

For this 4th edition of the workshop we received 18 submissions. Eight long papers (3 research papers, 4 idea papers, 1 experience report) and one short paper have been accepted for publication and presented during the workshop.

More then 20 participants attended the workshop.

4 Conclusion

This workshop paves a road for a line of reasoning and research into the areas of unpredictable (knowledge-driven) work that is hard to support with traditional workflow oriented BPM approaches. The concluding discussion of the workshop was focused on modeling. The following questions were discussed: Can [Adaptive] Case Management be done without any modeling? Why do we model [for case management]? Who models and for whom? What should be modeled? How a modeling language should look like?

We expect that these and other questions will be further explored in our next editions. The detailed summary of the presentations and discussions raises can be found on the blog: http://social-biz.org/2015/08/31/adaptivecm-2015-workshop-summary/.